

Sportsdelta's Promise

Responsibility

We take our legal obligations very seriously. We are mindful not only of our own legal responsibilities as a data processor, but also of your responsibilities as a data controller.

Communication

Before the club starts using Sportsdelta you must clearly communicate your intention to use Sportsdelta to each of the club's participants including managers, coaches, players, parents and other members.

We shall provide you with some forms of communication such as posters and fliers to assist you in this regard but managers and coaches should take time to explain to players and guardians the reasons they wish to use Sportsdelta to manage their teams and direct people to our website which we believe will answer any queries they may have.

Consent

All players and guardians must individually and explicitly consent to using Sportsdelta. Unless Sportsdelta have a record of such consent, then such individual will not be contactable or be able to otherwise interact with the team or club using Sportsdelta.

Sportsdelta shall assist the club and teams sending an introductory text message to each player or guardian which shall require them to notify the club or team by reply to 'opt in' and consent to their data being processed by Sportsdelta and retained by the club for the manner specified.

Data Management

We recommend that you send us your data in a password protected file and send the password in a separate communication, preferably using a different method to do so (e.g. email the data in a password protected file and send the password by SMS message).

Your data will be stored in an encrypted format on Sportsdelta. Similarly, when Sportsdelta is used to communicate with one or more members, personal details will also be encrypted during transfer.

When the Sportsdelta system is live, you will have the ability to tailor communication according to each user's preference.

We guarantee that if we receive a request from the club or an individual to delete personal information from Sportsdelta, we will do so at the earliest possible opportunity. We will also provide you with the facility to do the same.

Data Access and Restrictions

Different members need access to varying types of information and you will determine access rights for data held Sportsdelta. For example, team members need access to event information relating to their own team, but it may not be appropriate for them to have access to the contact details and other personal information of other team members.

Similarly, you should consider whether the personal data, for example mobile phone numbers and email addresses, of underage players should be available to all members of management/coaching of a team or whether access should be restricted to certain club or team officials. Sportsdelta can tailor and restrict access to players' personal information to your club's requirements and we are happy to discuss some alternatives with club officials and the club's Child Welfare Officer.

Unsolicited Third Party Advertising

We guarantee that we will not send unsolicited third party advertisements to your members or sell your data for use by marketing companies. Sportsdelta is built on the ethos of social and community responsibility and was formed to help encourage participation and reward volunteers. Using personal data for a different purpose other than that for which it was collected is not permissible. Delivering unsolicited third party advertising message to adults and children alike, does not fit with our company values.

